

## Assessments, Training and Development for Interpreters and Bilingual Staff

With more than 25 years of experience and resources available all over the world, we offer our expert testing and training services to our clients' on-site interpretation teams or job applicants, to other language service providers, as well as government agencies, healthcare organizations, and businesses nationwide.

### LANGUAGE ASSESSMENT

#### Language Proficiency Testing (LPT)

- The LPT measures the fluency of the requested language. It is rated on the Interagency Language Roundtable (ILR) scale.

#### Qualified Bilingual Staff (QBS) Assessment *Non-clinical staff*

- The QBS – General Assessment is designed to assess bilingual staff members' non-English language proficiency and ability to communicate with patients directly.

#### Qualified Bilingual Staff (QBS) Assessment *Nurses and nursing assistants*

- The QBS – Nursing Assessment is designed to assess bilingual staff members' non-English language proficiency and ability to communicate with patients directly in a medical setting.

#### Clinician Cultural and Linguistic Assessment (CCLA) *Doctors, nurse practitioners, and physician's assistants*

- The CCLA is designed to assess and determine the level of non-English language proficiency of bilingual physicians focusing on communication (speaking and listening comprehension) in a primary care medical setting in a linguistically and culturally sensitive manner without using an interpreter.