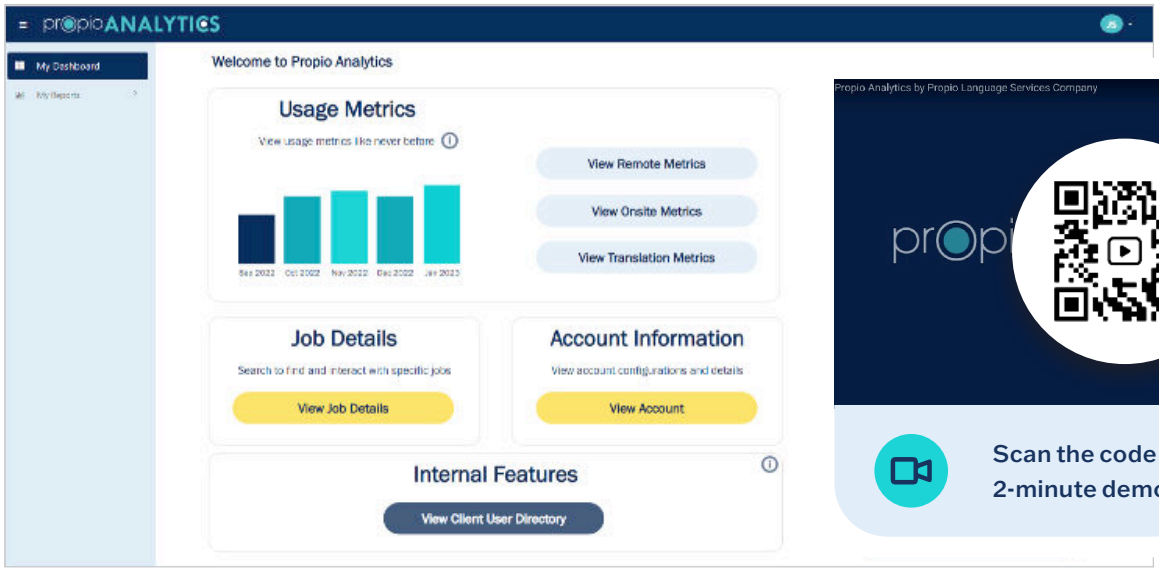
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propio ANALYTICS

Propio Analytics enables you to track your key account metrics in real time.

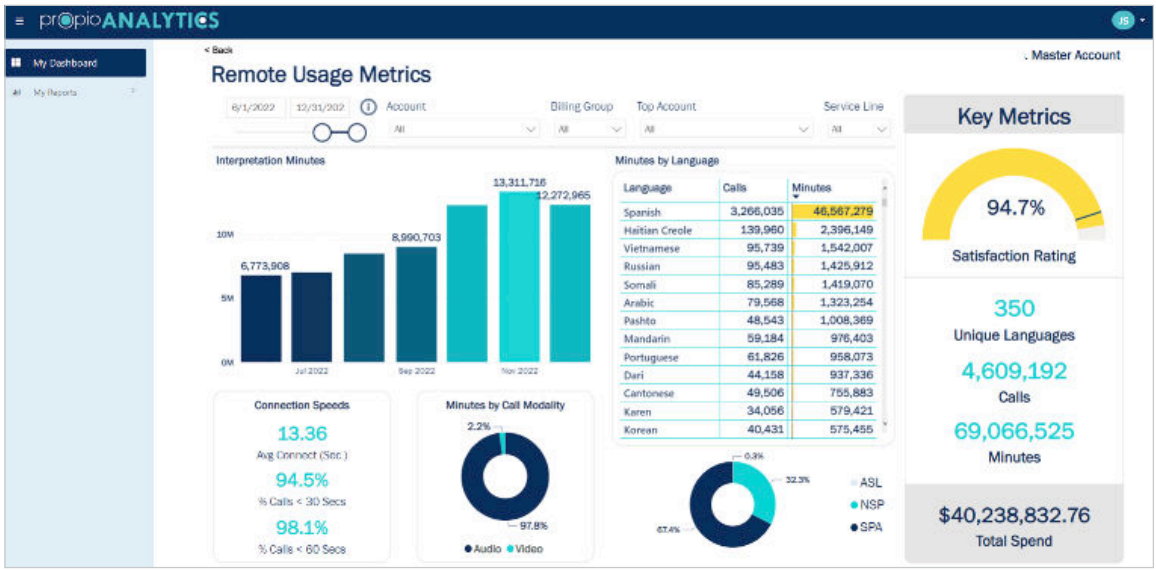


Scan the code above to see a 2-minute demonstration

On the homepage: View Usage Metrics / Select A Service Line to Drill Down / High-Level Analytics Data / Access Job Detail Reports / Access Account Information

All of Your Remote Interpreting Data, Completely Configurable

Configurable by: Date Range / Account / Billing Group / Top Account



Key metrics include: Interpretation Minutes / Minutes by Language / Satisfaction Rating / Connection Speeds / Minutes By Modality / # Of Calls - # Of Minutes - Total Spend

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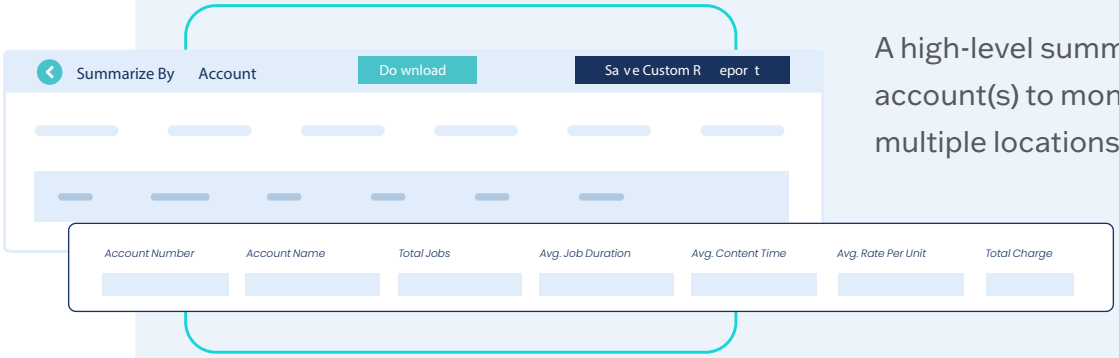
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Customized Reports – On Demand

Provide instant and secure access to your language services usage. All reports can be viewed on Propio Analytics or downloaded to Excel or PDF.

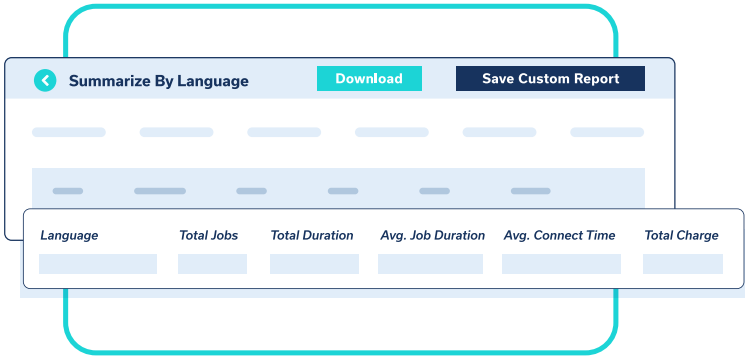
Summarize by Account

A high-level summary of your account(s) to monitor usage across multiple locations or agencies.



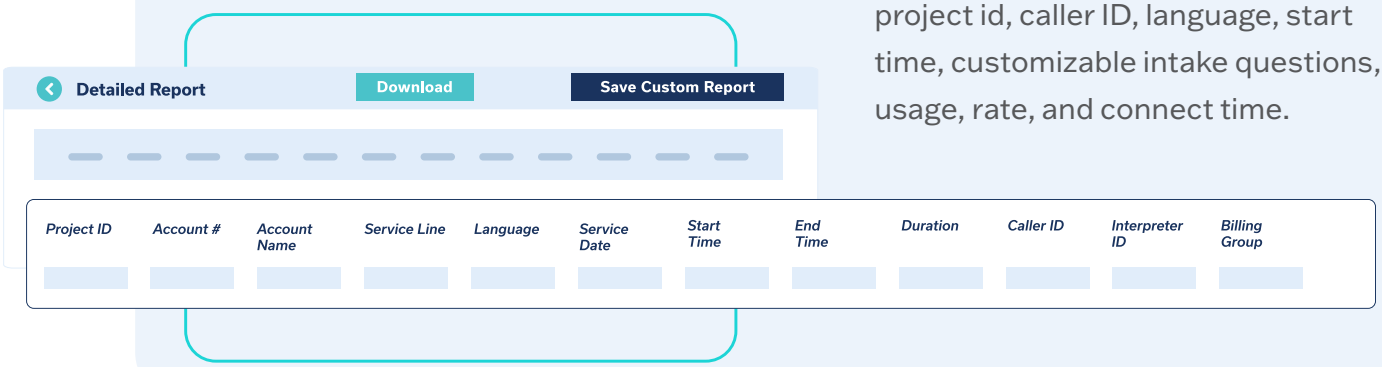
Summarize By Language

Similar to the “Summarize by Account report,” broken down by language usage.



Detailed Report

Individual per-call audit including project id, caller ID, language, start time, customizable intake questions, usage, rate, and connect time.



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