propio

In partnership with vizient

Your All-in-One Language Services Solution



Ensure HIPAA Compliance

Health Insurance Portability and Accountability Act

Ensure confidentiality of patient-protected health information (PHI) to comply with the Health Insurance Portability and Accountability Act (HIPAA).

HIPAA Compliance in Language Services

Interpreters

We follow strict standards to ensure that our interpreters abide by industry-recognized ethics and HIPAA, FERPA, and GLBA requirements.

- **HIPAA-trained and Background Checked:** Propio's interpreters and administrative staff are required to be trained in HIPAA compliance and pass background checks.
- **Business Associate Agreement:** We provide a signed Business Associate Agreement, committing to HIPAA compliance and specific notification and remediation steps.
- **Confidentiality Agreements:** Propio's interpreters and staff understand the importance of safeguarding PHI through signed confidentiality agreements.

Technology

Our technology is HIPAA-compliant from interpreter scheduling to invoicing systems. (Propio ONE, Workforce OS, Propio Vu)

- **Deployed in a Virtual Private Cloud (VPC)**, with multiple layers of security and firewalls, leveraging AWS best practices for HIPAA compliant application deployments.
- **Annual third-party security** and HIPAA compliance audits.
- **Propio's hosted data center** is SSAE 16 Type Certified, PCI DSS 3.2, SOC 2 Type 2 and fully HIPAA compliant.

Your Compliance Partner for Patient Confidentiality

Propio is your language access compliance partner. From compliance-trained linguists to HIPAA-compliant systems, we supply the tools and resources you need to effectively communicate with your patients every day. Keeping PHI confidential and secure is vital in the healthcare industry. We understand that language access compliance in healthcare necessarily includes HIPAA compliance. That's why we designed our medical interpreting and medical translation solutions with confidentiality and security in mind. Want more information? Connect with us today!

- Network Encryption
- Control Access
- Authenticate ePHI
- Encrypt Devices
- Control Activity Audits
- Enable Automatic Logoff

913-381-3143 BusinessDevelopment@propio.com propio.com